



Converting an Amigo tablet to a standard tablet

This manual applies to an Amigo tablet based on a Samsung Galaxy Tab A 10.1 Wi-Fi model

If the user of the Amigo tablet no longer wants to or can no longer use the Amigo tablet, it is possible to transfer it to another person. To do this, contact GoldenAge (contact details [here](#)) and inform them of the change of ownership.

If you don't have anyone around you who can use the Amigo tablet as is, then with a few simple steps you can turn it into a standard tablet.

Two approaches are possible.

[The simplest, when the subscription has expired.](#)

1. You turn on the tablet. The following message is displayed:

« This device is removed from the Amigo system. Do you believe this is not correct, or do you want to activate a new account? Please contact us. You can also restore this device's factory default settings. Press the button in the bottom-right corner of the screen to do so. »

2. Press "Close", this message disappears.

3. Click on the "Reset this tablet to its factory default settings" button at the bottom right. The procedure for returning to the factory settings is then started. At the end of this procedure, you will have a clean tablet, ready to be used and set up by its new user. Note that all data previously present on the tablet will have been erased.

Amigo

The second approach, before the end of the subscription.

You can reset your tablet to the factory settings by doing the following:

1. Make sure the Home screen (with time and weather) is visible. Now long press the Amigo logo in the upper left corner until it disappears. Then press "**Troubleshoot**".
2. Click on "**Settings**".
3. Scroll up with your finger and choose "**General Management**".
4. Then « **Reset** ».
5. Followed by « **Factory data reset** ».
6. Confirm by pressing "**Reset**".
7. Reset starts and takes a few minutes.